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Harmonising Perspectives: Understanding the Resident's Voice and Care Homes' Culture

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One must focus on the concept of dealing with an older person who is battling with the reality of having to leave the comfort zone for a good number of years to enter a different world within an institution. Working towards reaching new cultural aspirations can be disturbing in its own way. We all must educate ourselves about all the influences affecting this transformation.

The health or well-being of a resident should not be compromised with the way a residential care home for older persons provides the required care. Sometimes we meet people with unusual behaviour like dementia, who live in care homes and are seen as having 'problematic behaviour'. This may be easily addressed by influencing the home's design, so residents are able to safely move about simply by including points of interest to encourage walking to different locations safely within that same environment.

The aim should be to provide research-based evidence that can be translated to improve practices and policies to transform the culture in our older persons residential care homes.